

MANAGERS OF VOLUNTEERS NETWORK MEETING MINUTES

Date: 27 July 2007

Facilitated by: Volunteering Queensland (VQ)

Organisations Present:

Blue Care Southern Region	Police-Citizens Youth Clubs Qld
Brisbane City Council	Redcliffe Neighbourhood Centre Assn. Inc.
Cerebral Palsy League of Queensland	Rotary
Community Living Program	Royal Children's Hospital Foundation
Diversity in Child Care Qld	St Vincent de Paul Society
Ernst & Young	The Cancer Council Queensland
Esk Shire Council	The Duke of Edinburgh's Award
Eumundi Museum	The Friends of the Pagoda Association
Greenslopes Private Hospital	Trinder Park Community of Care
Kidney Support Network	Zig Zag Foundation

TOPIC	DIALOGUE
Welcome	Welcome to organisations and introductions from each organisation representative
VQ Segment	<p>Volunteer Work Initiative (VWI) no longer exists with the National Volunteer Centre Network, therefore Volunteering Queensland is no longer required to assist Centrelink volunteers. The focus of funding has moved to supporting community organisations.</p> <p>VQ's New Website: New website Linking Service capabilities for Organisations From 2 July 2007 you will be able to access the website using a unique username and password to:</p> <ul style="list-style-type: none"> * Review and update your organisation data * Review and update your volunteer jobs * Change the status of your jobs * List new positions <p>Uninsured organisations will be able to publish basic details for the first time.</p> <p>New website Linking Service capabilities for Volunteers From 2 July 2007 people seeking volunteer opportunities will be able to:</p> <ul style="list-style-type: none"> * Access improved search facilities for volunteer jobs throughout Queensland * Apply online for volunteer jobs as either a Registered or an Unregistered Volunteer <p><i>Registered</i> Volunteers will be able to:</p> <ul style="list-style-type: none"> * Create and store their profile securely * Update their profile online * Have their details automatically entered into an online job application form * View their history of all previous job applications * Register on Skill Bank (service scheduled for December 2007) <p><i>Unregistered</i> Volunteers will need to enter their details each time they complete an online job application form.</p>

TOPIC	DIALOGUE
	<p>Additional Features: * On-line booking for training and events state-wide * Improved access to information and resources on volunteering, volunteer management and engagement practices</p> <p><i>Please tell us what you think of our new website – all feedback is valuable.</i></p> <p>Susan Ellis: Internationally renowned Volunteer Management expert, Susan Ellis, will be conducting a number of workshops/retreats in September.</p> <p><i>Thursday 20 & Friday 21 Sept – Brisbane (more information coming soon)</i> <i>Tuesday 25 - Thursday 27 Sept - Aust Retreat for Advanced Vol Management in Hobart (for more information visit www.vpmretreat.com.au)</i></p> <p>“The Retreat helped me to develop professionally and see Volunteer Management in a new light, that it is a profession...I highly recommend the retreat” (DJ Cronin)</p> <p>National Conference: Volunteering Australia is holding its National Conference in early September 2008.</p> <p>Training: There’s now an easier way to register for training and your network meetings – visit Volunteering Queensland’s website at www.volqld.org.au to search and enroll for upcoming training and networking opportunities.</p> <p>Volunteer Cricket Day: All Queensland volunteers are invited to get together with their friends and family and enjoy an exciting day out at the cricket.</p> <p>Match: Queensland Bulls v Victorian Bushrangers (Day/Night) Date: Friday 23 November 2007 Venue: The Gabba (Brisbane Cricket Ground), Vulture Street, Woolloongabba More information will be provided closer to the date.</p>
<p>Recruitment, Retention and Recognition</p>	<p>Guest Speakers from three different community organisations presented strategies and tools used in their volunteer program to recruit, retain and recognise volunteers. Presentations / processes can be obtained by clicking on the presenters’ name.</p> <ol style="list-style-type: none"> 1. Libby Scheinpflug (Royal Children’s Hospital Foundation) <ul style="list-style-type: none"> • Checklist • Interview Questions 2. Susan Chaffey (Trinder Park Community of Care) <ul style="list-style-type: none"> • Checklist • Advertising Tips 3. DJ Cronin (Greenslopes Private Hospital) <ul style="list-style-type: none"> • Presentation
<p>Next Month’s Topic (Friday 31 August)</p>	<p>Engaging Culturally and Linguistically Diverse Volunteers</p>